

Terms of Booking a Block of Classes

1. Booking is for a Block of Classes to be run on the same day and time each consecutive week over the duration of the Block. By making a booking you are agreeing you will attend the same weekly Class for the duration of the Block.
2. Blocks are normally six weekly Classes, but may vary in length from time-to-time.
3. The prices advertised on our website and the price you pay is for a Block of Classes.
4. Class places are limited to a maximum of 10 per Mat Block and 8 per Reformer Block. In the event of you paying the fee and a Block being full, your fee will be refunded in full.
5. There is a minimum number of participants for each Block to go ahead. Should this number not be met, you will be offered an alternative Block if available. Otherwise your fee will be refunded in full.
6. In the event of Purely Pilates cancelling a Block of classes you will be given a refund. If this occurs before the Block starts, the refund will be in full. If this occurs part way through a Block, the refund will be calculated as $((\text{Block Price} / \text{No. Classes in Block}) \times \text{No. Classes cancelled})$.
7. In the event of Purely Pilates cancelling a specific Class (or Classes) within a Block, you will be offered a refund of the price of that Class (or Classes) or attendance of an alternative Class (or Classes) free of charge.
8. Non-attendance of a Class without notifying Purely Pilates within 24 hours of the Class start will mean you forfeit the Class.
9. If you give us 24 hours or more notice that you cannot attend a Class you will be offered temporary space in an alternative Class if available. If for unforeseen reasons you cannot attend a series of Classes, discuss the situation with us. At Purely Pilates' discretion, we may offer you a credit to the value of the Classes to be missed against subsequent Block bookings.
10. You will not be permitted to attend a Class while under the influence of alcohol, narcotics or other mood altering substances.
11. You must familiarise yourself with the health & safety rules of the premises in which the Classes take place and ensure you comply with those rules.
12. **Payment is required before the start of the Block.** You can pay by:
 - Online via Pay Now button which directs you to a 3-D secure payment gateway.
 - Card payment at Purely Pilates. We accept all major cards.
 - By Internet Banking to: Purely Pilates; Sort 83-16-11; Account 00294820. **Please ensure you reference any internet payment with your name.**

Health Questionnaire

- A. New Clients must complete the online Health Questionnaire.
- B. Existing Clients need not complete the Health Questionnaire upon re-booking a Block, unless the answers to any of the questions have changed since last completing the questionnaire.
- C. If you have answered YES to one or more questions talk to your doctor before you start becoming more physically active. Tell your doctor about the questionnaire and which question(s) you answered YES. Talk with your doctor about the Pilates Classes you wish to participate in and follow his/her advice. If necessary, your doctor may contact Purely Pilates directly.
- D. If you answered NO to all questions you can be reasonably sure that you can start to become more physically active and take part in Pilates Classes. Remember to start slowly and build up gradually.
- E. If your health changes so that you subsequently answer YES to any of the above questions, please inform Purely Pilates immediately. If you feel unwell due to a temporary illness such as a cold or flu, delay becoming more active and wait until you are better.
- F. You participate in the Pilates exercises at your own risk and if you suspect any adverse affect brought on by your participation, you will immediately report such to Purely Pilates.